

## US and Canadian Orders

### NOTICE OF CANCELLATION

You may CANCEL this transaction, without any Penalty or Obligation, within THREE BUSINESS DAYS from the above of this order. If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within TEN BUSINESS DAYS following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled. If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk. If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract.

To cancel this transaction, mail or fax a signed and dated copy of this Cancellation Notice or any other written notice, or send a telegram, to Peoplesway PO Box 667578, Charlotte, NC 28266 (US Orders), RMC Group Canada, Ltd. / Peoplesway 162 Guelph St., Suite 204, Georgetown, ON L7G 5X7 (Canadian Orders) NOT LATER THAN MIDNIGHT OF THREE BUSINESS DAYS FOLLOWING DATE OF SIGNED ORDER.

I HEREBY CANCEL THIS TRANSACTION: Buyer's Signature: \_\_\_\_\_  
Date: \_\_\_/\_\_\_/\_\_\_

### AUTOSHIP BILLING POLICY

If Client is ordering an Autoshipment of products, Client agrees to PEOPLESWAY charging the credit card or depositing bank draft provided to the company on or about the same date monthly thereafter, until canceled. Any card declined will be automatically attempted a second time 5 days later. If the card is declined a second time, The Company reserves the right to place the account "on hold" until such billing issues can be resolved. Any billing issues that remain unresolved after 60 days from the initial attempt may result in the account being permanently removed. Client is responsible for all charges due during the hold period. The Company is not responsible for any business or revenue lost during the "hold" period or after the account has been removed. The Client agrees to pay any fees associated with replacing the account once removed. Notifications will be sent via electronic mail concerning any billing-related issues. No other methods to contact the client will be used; therefore, it remains the responsibility of The Client to notify The Company of any changes to email addresses. Email notifications will be sent if the card declines two (2) times and when the account is placed "on hold."

**Declined credit card fee:** Every time a client's credit card is declined for any reason, we may assess a \$ 5 USD or \$7 CDN fee. After two declines, we will notify you by email and ask you to make other payment arrangements.

**Returned check fee:** Returned cheque fee is \$25 USD or \$30 CDN.

### CANCELLATION PROCEDURES

If you ever wish to cancel, you must either complete the [Cancellation Form](#) or **send an email to [customerservice@peoplesway.com](mailto:customerservice@peoplesway.com)** that includes the following information:

1. Your first and last name
2. Your User Name
3. Your ID Number
4. A written statement requesting that your Membership be cancelled.
5. An email address so you may be notified when the cancellation has been completed.

**This information is needed in writing in order to make any cancellation.** Once we have received your request, please allow 5-7 working days for the cancellation to be completed. You will be notified via email when cancellation is complete. In all cases, User's request to cancel must be sent in writing, via email, postal mail or fax, to the above address.

**I UNDERSTAND THAT I MAY CANCEL MY REGISTRATION, AT ANY TIME, FOR ANY REASON, BY SENDING THE COMPANY WRITTEN NOTICE.** I agree to follow all policies, rules and requirements contained in the Company literature, and other materials published by the company. I understand that the Company can change product packaging and or the company compensation program, policies, rules and requirements at any time at its sole discretion and I agree to abide by any such changes. I understand that I am authorizing the Company to use my and/or spouse's name, voice and/or picture in the Company publications, video, audio and other releases. Additional information regarding the Company is on file with appropriate agencies as required. I understand that failure to comply with any of the above stipulations may result in the cancellation of my registration as a Client. I understand that I and the Company reserve the right to cancel my appointment as an independent Client at any time.

(Canada Only) I hereby agree that any controversy or claim that may arise between myself and the Company or myself and the Sponsoring Client, related to the agreement incorporated in the Application & Agreement Form, the policies or regulations contained in the Company Program, any other aspect of the Company or otherwise involving the Company or its policies directly or indirectly, shall be resolved by individual binding arbitration. Arbitration will be in accordance with the commercial arbitration rules of the Canadian Arbitration Association in effect at the time the controversy arises. I understand and agree that the Company shall not be obligated to join or be joined in any arbitration between my Sponsoring Client and myself and that any dispute or controversy with the Company be resolved in a separate arbitration proceeding. I agree that all disagreements and controversies with the company shall be resolved by an arbitration proceeding in Georgetown, Ontario, and the laws of Canada with respect to arbitration and the laws of the province of Ontario with respect to all other matters, shall govern in any such proceedings.

(US Only) I agree that all disagreements and controversies with the company shall be resolved by an arbitration proceeding in Charlotte, NC, and that the laws of the United States of America with respect to arbitration and the laws of the State of North Carolina with respect to all other matters shall govern in any such proceeding. I further understand and agree that judgment on any arbitration award rendered in accordance with the commercial arbitration rules of the American Arbitration Association may be fully enforced as final and binding by any party thereto in any court of competent jurisdiction.

I understand that I may request cancellation of any order I place with the Company within 30 days from the date of receipt. After 30 days, I waive my right to cancel any order. There is a 10% cancellation fee for orders that have been processed. I also

understand that I may request an exchange of any product within 90 days of the date of purchase. My request must be submitted in writing and shall not include any products from the Automatic Monthly Shipment. There is a 15% handling fee for processing an exchange. You must receive a RAN number from Customer Service before returning product.

The Company will repurchase on reasonable commercial terms currently marketable inventory in the possession of that Client and purchased by that Client for resale prior to the date of termination of the Client's business relationship with the company or its independent Client. For purposes of the Code, "reasonable commercial terms" shall include the repurchase of marketable inventory within twelve (12) months from the Client's date of purchase at not less than 90% of the Client's original net cost less appropriate set-offs and legal claims, if any. There is no repurchase after the product's commercially reasonable, usable or shelf-life period has passed; nor shall products be considered "currently marketable" if the company clearly discloses to Clients prior to purchase that the products are seasonal, discontinued, or special promotion products and are not subject to the repurchase obligation.